

GUIDELINES FOR ONLINE PAYMENT OF FEE

1. Students are advised to read the online payment guidelines and instructions carefully before making the payment of fee.
2. Instructions for online payment of fee are available on the e-payment portal.
3. For making online payment of fee, please login to the e-payment portal (<https://online.iitg.ac.in/epay>) using IITG web-mail id and password.
4. Online payment of Registration Fee can be made, using the following modes:
 - a) Net Banking
 - b) Debit Card
 - c) Credit Card
 - d) E-wallet
 - e) UPI (BHIM)
 - f) NEFT/RTGS
5. On successful payment of fee, receipt will be generated instantly except NEFT/RTGS.
6. Receipt of fee payment through NEFT/RTGS will be available for download only after validation of transaction, which may take 1-2 working days.
7. No fee will be charged from the students for online payment of fees by any of the modes mentioned above.
8. While making the payment of registration fee using online mode if the amount has been debited from your account but receipt is not generated, do not pay for second time. Log in to the portal to download receipt.
9. If payment receipt is not available for download, please lodge complaint following the link **contact us** on e-payment portal. (<https://online.iitg.ac.in/epay/ComplaintLogin.jsp>)
10. Facility for lodging complaint in connection with the online payment is available on the e-payment portal.
11. Please contact to Finance and Accounts Section, IIT Guwahati for any payment related queries.
12. Registration fee by way of cash will not be accepted by the Finance & Accounts Section.